



# 2023 HURRICANE PREPAREDNESS TOWN HALL

## ATLANTIC STORM NAMES 2023

Arlene  
Bret  
Cindy  
Don  
Emily  
Franklin  
Gert  
Harold  
Idalia  
Jose  
Katia

Lee  
Margot  
Nigel  
Ophelia  
Philippe  
Rina  
Sean  
Tammy  
Vince  
Whitney



***WELCOME  
COMMANDOS!***

Compiled by Len Melisurgo

Source: National Hurricane Center

*Any Time...Any Place*



# Overview

- **Hurricane Overview** (1 SOSS Weather)
- **Hurricane Preparedness** (1 SOCES Emergency Management)
- **Evacuation Types, Orders, and Entitlements** (Finance)
- **How to Stay Informed** (Public Affairs)
- **Claims and Preparation Tips** (Legal)
- **Protecting Critical Information** (OPSEC)
- **Exchange Operations** (AAFES)
- **Hurlburt Field Housing Q&A** (Mayroad)
- **AFPAAS** (1 SOFSS Installation Personnel Readiness)
- **Tricare** (Medical)
- **Emergency Family Assistance Center** (Military & Family Readiness Center)
- **FL Governor Hurricane Conference Notes** (M&FRC)



# HURRICANE SEASON

1 Jun – 30 Nov



Briefers: SSgt Thompson  
SrA Laszko

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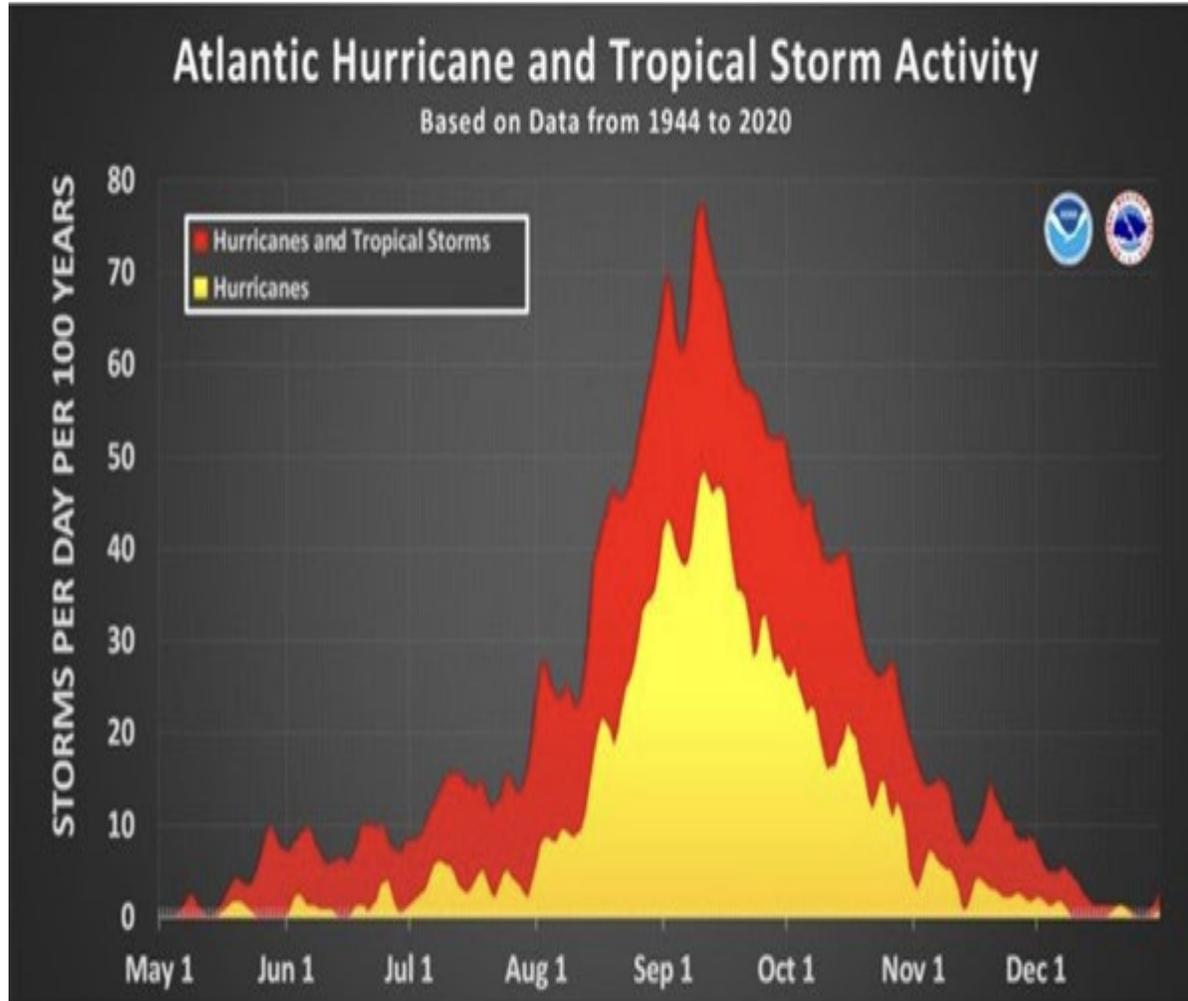
# *Overview*

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- **Tropical Cyclone Frequency**
- **Hurricane Formation**
- **Hurricane Forecasting**
- **Forecast Challenges**
- **Weather Sources**
- **Helpful Links**
- **Hurricane Sally Damages/Questions**



# Tropical Cyclone Frequency

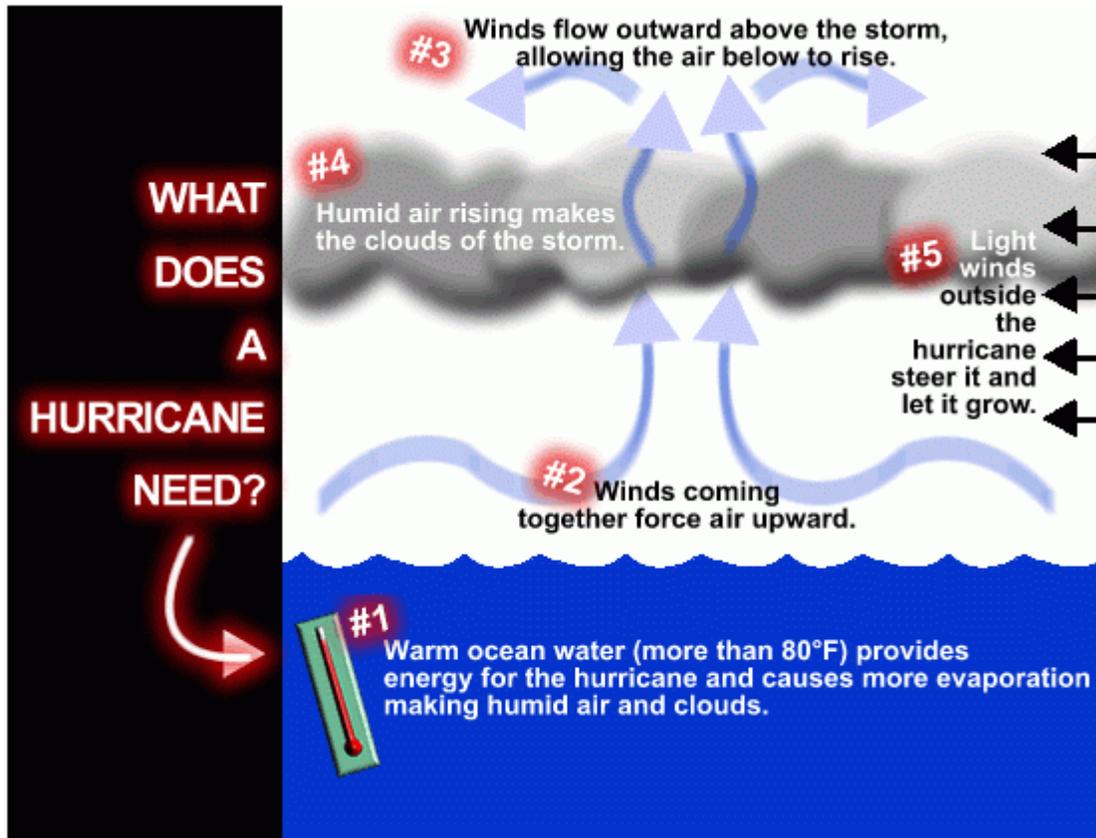


- ***Each year, an average of 14 named storms develop over the Atlantic Ocean, Caribbean, and Gulf of Mexico., of those 14, seven become hurricanes and of those seven, three intensify major hurricanes status.***
- ***On average 5 hurricanes (2 being major hurricanes) strike the United States coastline over a 3 year period.***



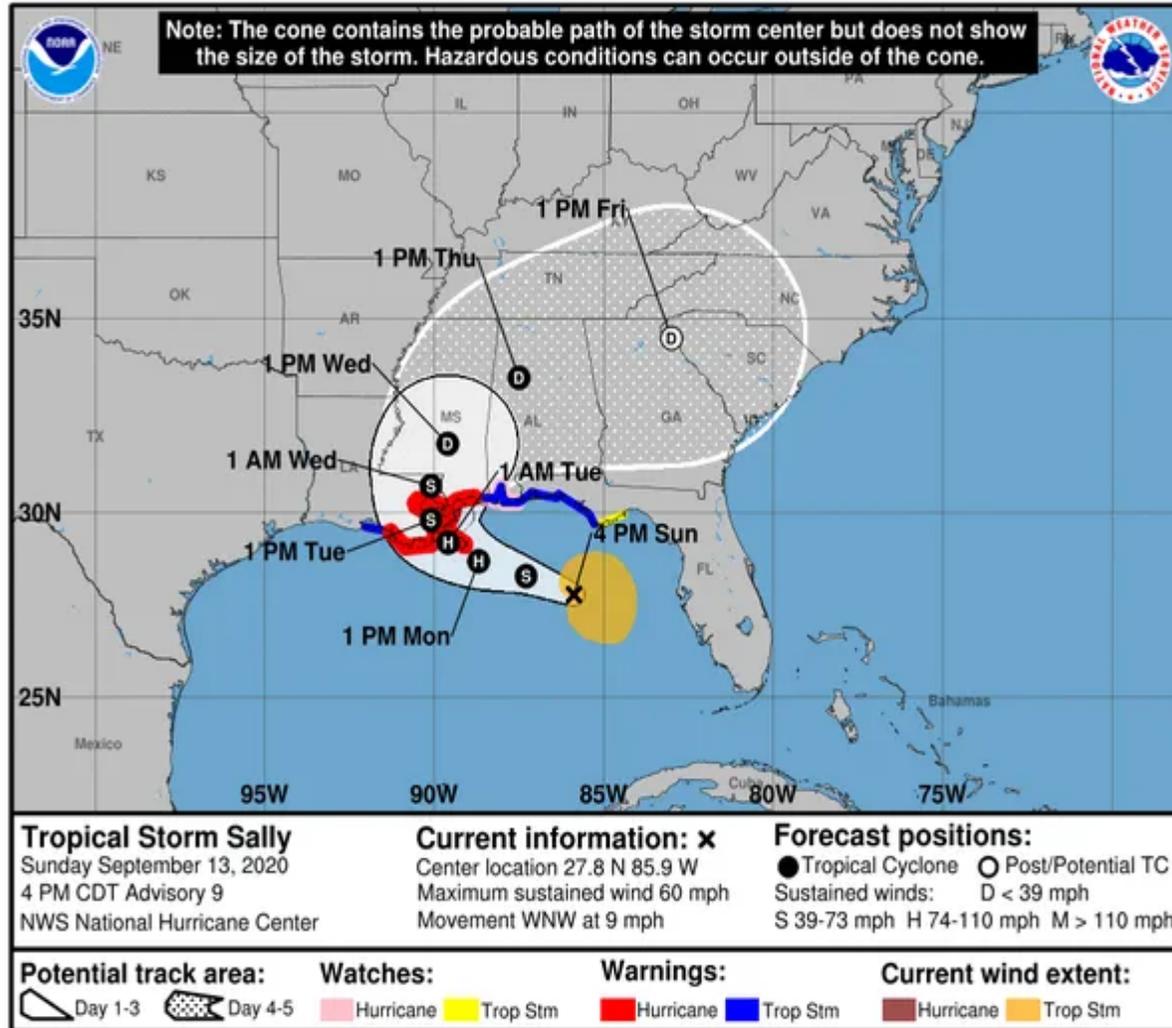
# Hurricane Formation

- *Many hurricanes begin as a wave of thunderstorms moving westward across Africa.*
- *Storms are generally 300 miles wide but can be up to 1000 miles.*
- *A typical eye wall ranges from 20-30 miles across.*





# Hurricane Forecasting



**National Hurricane Center's forecast cone shows possible storm center path.**

***Rain bands can cause localized heavy rains/flooding as well as tornadic activity.***

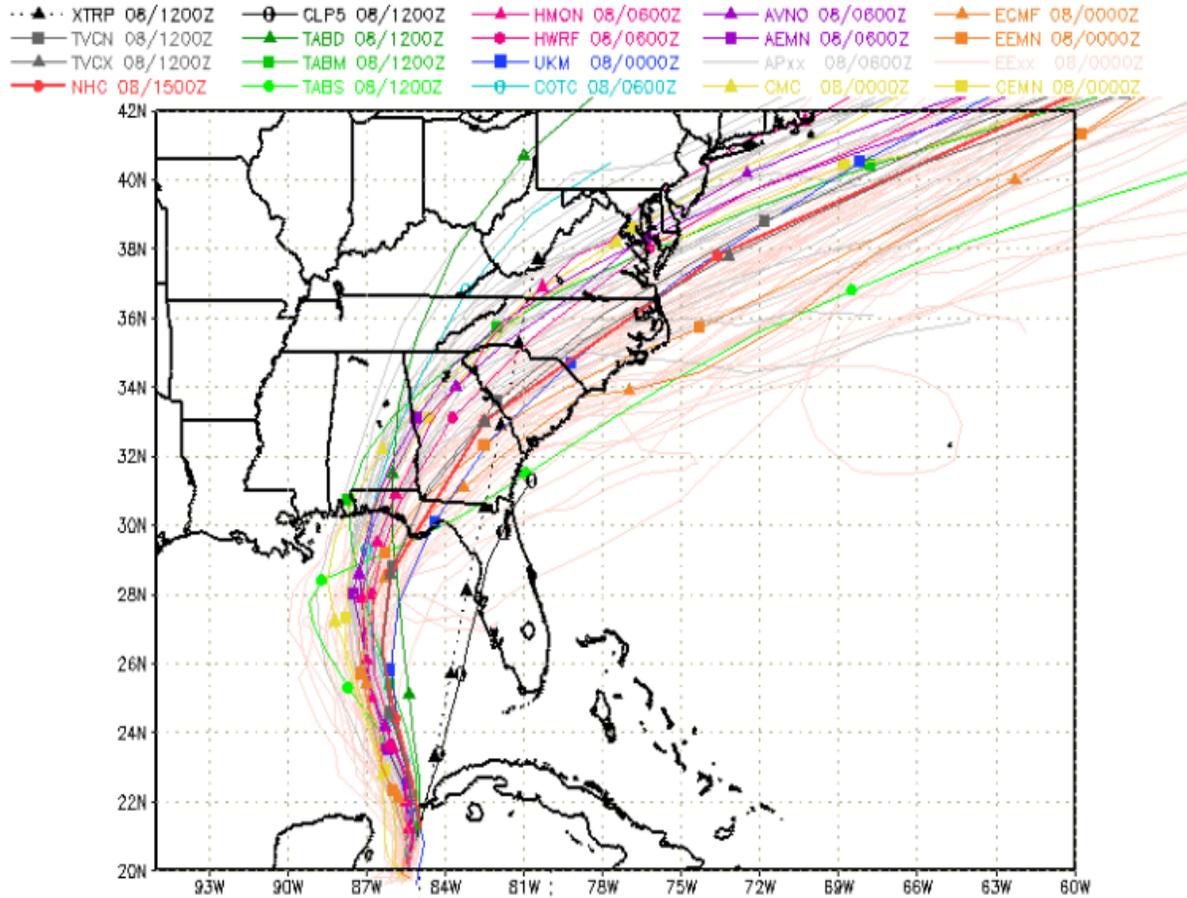
**Right side with respect to movement is generally the area of worst weather.**



# Forecast Challenges

## Spaghetti Models

- *These visualize many different computer simulations for each of the various tropical forecast models.*
- *Forecasts will become more precise as the storm matures and nears landfall.*



storm\_14  
sfwmd.gov  
weather@sfwmd.gov  
08-Oct 10:51EDT

NHC Advisories and County Emergency Management Statements supersede this product.  
This graphic should complement, not replace, NHC discussions.  
If anything on this graphic causes confusion, ignore the entire product.  
For full info, see <http://my.sfwmd.gov/sfwmd/common/images/weather/plots.html>





# Weather Sources



- *1 SOW Commander has the most specific and up-to-date forecast for Hurlburt Field.*
- *Local Weather Stations show impacts to the surrounding areas.*
- *National Weather Stations show much broader scale forecasts but tend to focus on the areas that are anticipating the worst damage.*
- ***Do not fear Jim Cantore!!!***



# Helpful Links



## National Hurricane Center

- <https://www.nhc.noaa.gov/>

## Mikes Weather Page

- <https://www.spaghettimodels.com/>





# *Hurricane Sally Damage*



*Questions?*

*Any Time...Any Place*



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# Emergency Management Hurricane Preparedness Briefing



SSgt Redd & A1C Torp-Pederson  
1 SOCES/CEX

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# Overview

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- **Hurricane Categories**
- **Hurricane Conditions (HURCON)**
- **Storm Terminology**
- **Storm Surge Affecting HFLD**
- **Hazards Associated with Hurricanes**
- **Mandatory Evacuation History**
- **Individual Military Actions**
- **Family Actions**
- **Supply Kit**
- **Base Shelters and Resources**



# Hurricane Categories

Category	Sustained Winds	Types of Damage Due to Hurricane Winds
1	64-82 kt (74-95 mph)	<b>Very dangerous winds will produce some damage:</b> Roof damage, large tree branches snapped, shallow rooted trees toppled, power outages
2	83-95 kt 96-110 mph)	<b>Extremely dangerous winds will cause extensive damage:</b> Roof and siding damage, toppled trees, large near-total power loss is expected for several days to weeks
3 <b>(Major)</b>	96-112 kt (111-129 mph)	<b>Devastating damage will occur:</b> Major damage to homes, trees, and electricity and water may be unavailable for several days to weeks after the storm passes
4 <b>(Major)</b>	113-136 kt (130-156 mph)	<b>Catastrophic damage will occur:</b> Severe damage to homes, power outages will last weeks to months, <i>most of the area will be uninhabitable for weeks or months</i>
5 <b>(Major)</b>	≥ 137kt (≥ 157mph)	<b>Catastrophic damage will occur:</b> High percentage of homes will be destroyed, power outages will last for weeks to possibly months, <i>most of the area will be uninhabitable for weeks or months.</i>

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# Hurricane Conditions (HURCON)

- **HURCON 5**  
96 Hours from onset of 50kt winds
- **HURCON 4**  
72 Hours from onset of 50kt winds
- **HURCON 3**  
48 Hours from onset of 50kt winds
- **HURCON 2**  
24 Hours from onset of 50kt winds
- **HURCON 1**  
12 Hours from onset of 50kt winds
- **HURCON 1C**  
35-49kt Winds are occurring, hazards may be present
- **HURCON 1E**  
50kt winds are occurring, hazards may be present
- **HURCON 1R**  
Storm has passed but hazards may persist. Only emergency responders & damage assessment personnel are released for movement

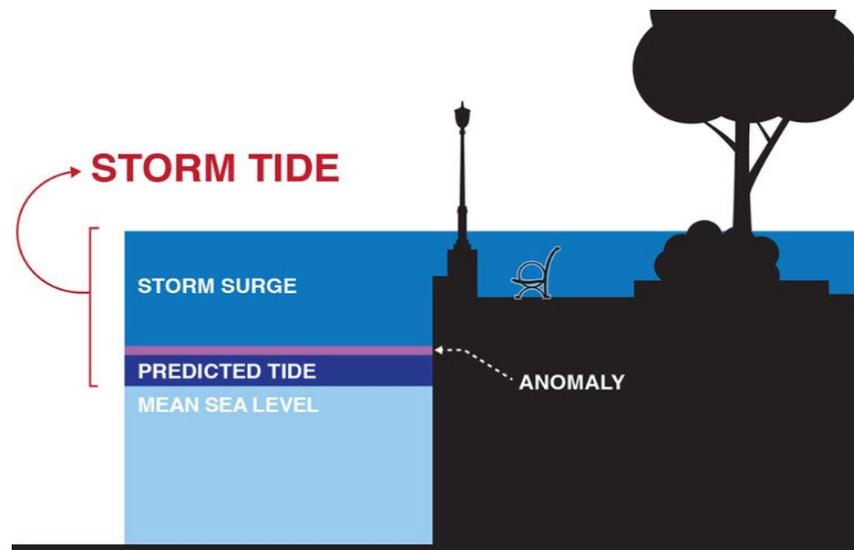


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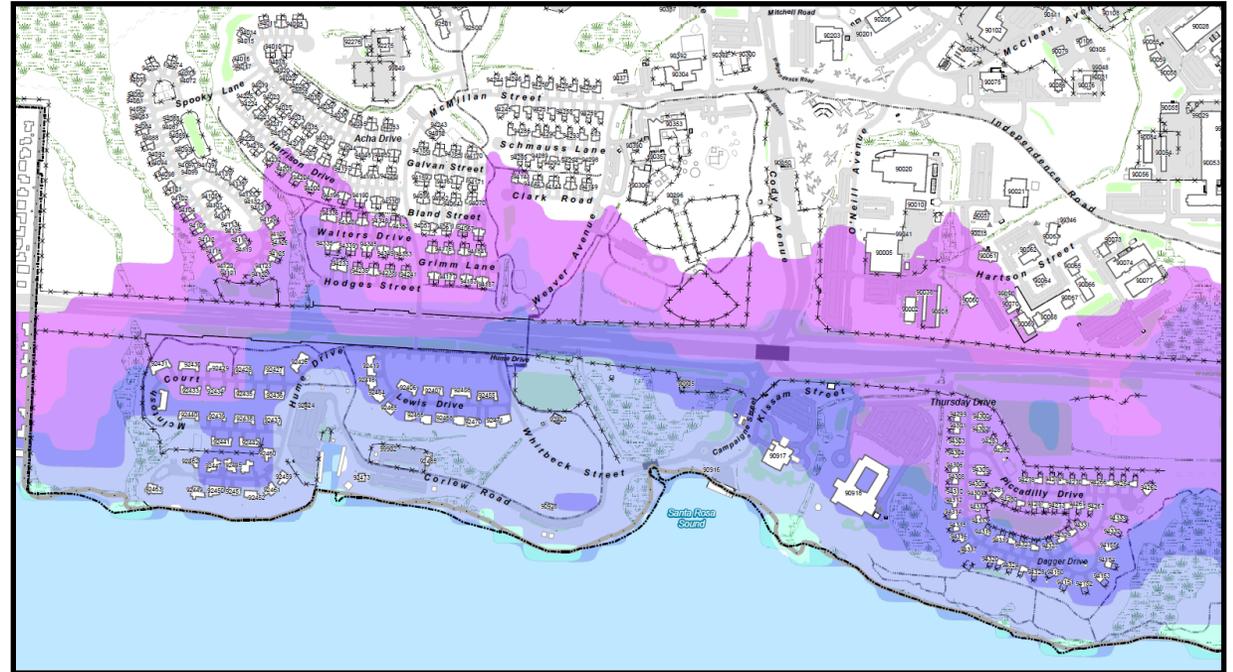
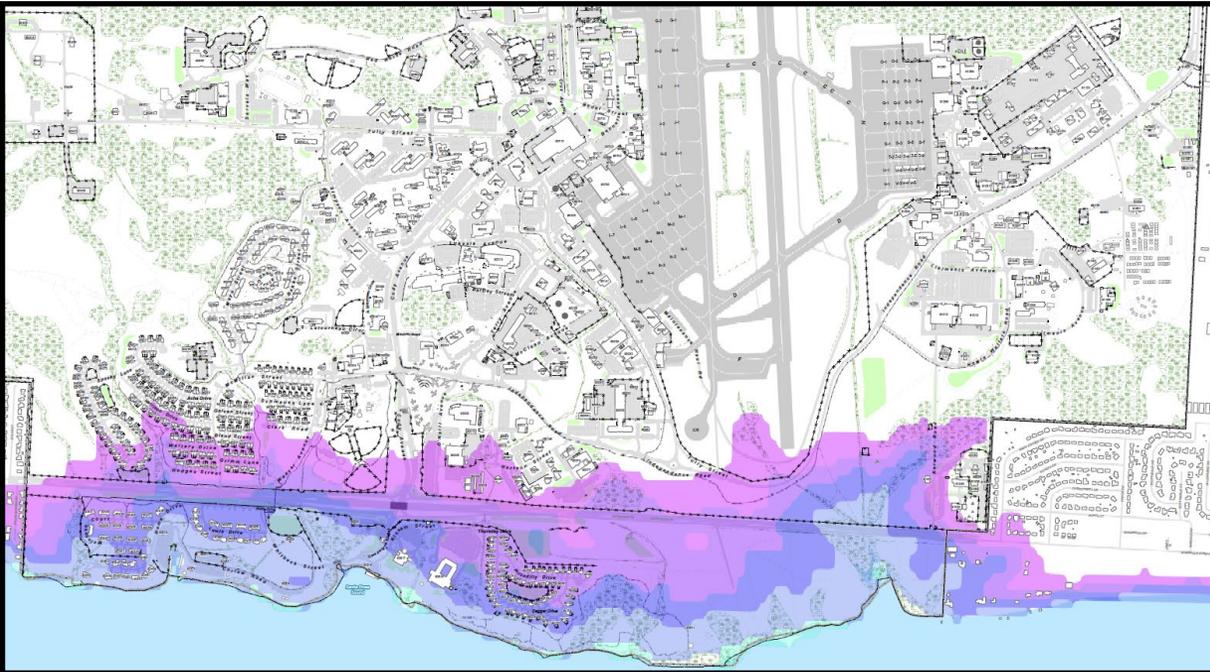
# Storm Terminology

- **Storm Surge:** an abnormal rise of water generated by a storm, over and above the predicted astronomical tides
- **Storm Tide:** the water level rise due to the combination of storm surge and the astronomical tide. This rise in water level can cause extreme flooding in coastal areas particularly when storm surge coincides with normal high tide, resulting in storm tides reaching up to 20 feet or more in some cases





# Storm Surge Affecting HFLD



## STORM SURGE



*Any Time...Any Place*



# Hazards Associated with Hurricanes



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# Mandatory Evacuation History

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## ■ Hurricane Michael (Tyndall)

- Landfall Oct 10, 2018
  - Oct 8 - Aircraft evacuated
  - Oct 9 - Mandatory evacuation for base personnel and family members
  - Base destroyed

## ■ Hurricane Dennis

- Landfall July 10, 2005
  - July 8 - Aircraft evacuated
  - July 9 - Mandatory evacuation for base personnel and family members
  - July 12 - All aircraft returned
  - July 12 - Mandatory evacuation status terminated

## ■ Hurricane Ivan

- Landfall Sep 16, 2004
  - Sep 13 - Aircraft evacuated
  - Sep 14 - Mandatory evacuation for base personnel and family members
  - Sep 19 - All aircraft returned
  - Sep 21 - Mandatory evacuation status terminated
  - Sep 22 - All personnel report for normal duty



# Individual Military Actions

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- Comply with mandatory evacuation orders
    - *Mandatory means mandatory*
    - Adhere to specified radius
    - Notify unit of evacuation location
  - Notify family members if you are appointed to the Hurricane Ride-out Team or Aircraft Evacuation Team
    - Family members may be required to evacuate without you
  - Do not return until recalled
- 
- **EVACUATIONS MAY LAST WEEKS TO MONTHS, DEPENDING ON THE EXTENT OF DAMAGE TO THE SURROUNDING AREA**



# Family Actions

## ■ PLAN AHEAD

- Create Family Care Plans – see your First Sergeant for help with family care plans (**mil to mil/single mil members**)
- Have a 72 hour “go-bag” that is ready for evacuation, tailored to your family’s needs
- Sign up for your county’s alert notification system and ‘Know your Zone’
  - Okaloosa: <http://www.co.okaloosa.fl.us/ps/emergency-management>
  - Santa Rosa: <https://www.santarosa.fl.gov/666/Emergency-Management>
  - Escambia: <https://myescambia.com/our-services/public-safety/beready>
- POV: Keep a full tank of gas in it if an evacuation seems likely
  - Gas stations may be closed during emergencies; unlikely to pump gas during power outages
  - Plan to take one car per family to reduce congestion and delays



is located within:  
Hurricane Evacuation Zone: **N**  
Not within a Storm Surge Zone  
[Open Map](#)

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For further information visit the  
[Okaloosa County Public Safety website](#) or  
call 850-651-7150.



# Family Actions Cont.

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## During Evacuation

- Plan for severe traffic congestion; leave early enough
- Know safe haven locations
- Know where you are going and how you are getting there, be alert for road hazards
  - Flooding
  - Road closures
  - Debris
- DO NOT DRIVE INTO FLOODED AREAS
- Follow recommended evacuation routes, do not take short cuts; they may be blocked

## ▪ After Evac

- Check before you travel; *returning home before storm debris is cleared is dangerous*
- Residents returning should expect and prepare for disruptions to daily activities
- Consider battery banks for mobile devices in advance of extended power-outages
- Monitor Fuel before and during transit; check for outages along your route (gas buddy, waze can help)

- **Do not leave your pets behind**
-





# Shelters and Resources

## ▪ Sheltering

- You can find shelter locations on the Okaloosa, Santa Rosa, and Escambia websites
- Local radio stations
- Pet Friendly Hotels and Motels:  
[www.petswelcome.com](http://www.petswelcome.com)

- [www.ready.gov](http://www.ready.gov)
- [www.beready.af.mil](http://www.beready.af.mil)
- [www.nhc.noaa.gov](http://www.nhc.noaa.gov)
- [www.floridahurricane.net](http://www.floridahurricane.net)
- <https://community.fema.gov>



## ▪ Accountability

- **Keep AFPAAS updated!**
- Ensure you report accountability in AFPAAS when you arrive at your safe haven location



Install the FEMA App, available for Apple, Android, and Blackberry mobile devices.





# Local Resources



**Santa Rosa County**



**Escambia County**



**Okaloosa County**



# Questions?

**EVERYONE SHOULD**  
**BE**  
**READY**  
**... ARE YOU?**

**AIR FORCE EMERGENCY PREPAREDNESS MOBILE APP**

**AFEM**  
AIR FORCE EMERGENCY MANAGEMENT  
PREVENT • PREPARE • RESPOND • RECOVER

For more information,  
contact the office of  
Emergency Management  
at 884-2560/4304



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# 1 SOCPTS/FMF

## Evacuation and Entitlements briefing



**SSgt Jake Pineiros**  
**SSgt Harvey Drummer**  
**SrA Tara Lisica**  
**A1C Taj Rhodes**

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# Overview

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- **Voluntary Evacuations**
- **Mandatory Evacuations**
- **Mandatory Evacuation Entitlements**
- **Post Evacuation**



# *Evacuation Types*

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- **Any order to evacuate will come from the 1 SOW/CC**
  
- **Voluntary Evacuation**
  - Non Mission-Critical Personnel are released
  - Liberal Leave Authorized for civilians
  - No reimbursement authorized
  
- **Recommended Evacuation**
  - Non Mission-Critical Personnel are released
  - Administrative leave for civilians (Non-Chargeable)
  - No reimbursement authorized



# ***Mandatory Evacuations***

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- **Military and Civilian personnel are ONLY entitled to entitlements in this briefing IF a Mandatory Evacuation is ordered by the 1 SOW/CC.**
  
- Military Personnel will remain in the same duty status during an Evacuation as they were beforehand (On Duty, TDY, PCS, Leave)
  - Personnel on leave outside the local area will remain in leave status
  
- Non Mission-Critical personnel will be placed on administrative leave (DOD Civilian/NAF)
  
- Military and Civilian personnel's dependents are authorized to evacuate
  
- When evacuation order is given, the authorized range of where a safe haven can be established will be in Battlestaff Directives.



# *Evacuation Entitlements*

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- Entitlements can begin the date evacuation orders are given.
- No early evacuations are reimbursable for members or dependents
- All Entitlements end the date evacuation orders are terminated
- **Use of Government Travel Card (GTC) is Authorized**
- **Advances are available only for members without a GTC**
  - Orders must state advances are authorized and be accompanied with an authorization letter from the Commander or First Sergeant
  - Date time and place of advance issuance TBD by Battlestaff Directive



# ***Evacuation Entitlements (Continued)***

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## ■ **Mileage**

- **Payable at a rate of \$.65 per mile per vehicle as of 1 Jan 2023**
- Multiple POVs are authorized, 1 per licensed driver in the family.

## ■ **Meals and Incidental Expenses (M&IE)**

- Reimbursed based on rate at the safe haven location
- **75% of rate will be paid on first and last date of travel** regardless of departure time.
- If location is not listed in per diem tables, **standard rate will be \$59 for FY23**
- Dependents age 12 and over receive 100% of member's rate
- Dependents under 12 receive 50% of member's rate



# *Evacuation Entitlements (Continued)*

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## ■ Lodging

- Reimbursement is based on rate at the safe haven location
- If expense is not listed in per diem tables, **Standard Rate is \$98 for FY23**
- Actual Expense Allowance (AEA) is not authorized
- Maximum lodging is equal to combined max lodging of all travelers
- Hotel tax is a reimbursable expense in addition to max lodging rate.

## ■ Example:

- Member and spouse evacuate to Atlanta, GA. Hotel room is \$240 per night.
  - Member gets 100% of entitlement (\$163), plus dependent over 12 gets 100%
  - Max reimbursement is \$326, which covers the \$240 per night charge. You do not get to keep any difference in your reimbursement.



# ***Evacuation Entitlements (Continued)***

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## ■ **Expenses Reimbursed**

- Lodging not to exceed rate for safe haven area
- Lodging taxes
- ATM Fees (GTC only)
- Official Phone Calls (must be approved by approving official)

## ■ **Expenses NOT Reimbursed**

- Lodging while staying with friends or relatives
- Pet related expenses (boarding, kennels, transport)
- Home preparation expenses
- Automobile expenses (fuel, repair, maintenance, etc) (covered by M&IE)
- Grocery expenses (Covered by per diem)
- Non-Official Calls
- ATM fees for personal use
- Local Mileage



# *Post Evacuation*

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- **“ALL CLEAR” is not official termination of evacuation**
  - Members must contact chain of command prior to leaving safe haven
  
- **The 1 SOW CC will terminate evacuation**
  - Units need to contact their members with RNLT date and time
  - Dates, times, and locations for group processing of travel vouchers will be set up and announced in Battlestaff Directive
  
- All Unaccompanied Airmen will file their vouchers in DTS
  
- All Civilians and members with dependents will file their vouchers on paper with finance.



# *Helpful Links*

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- **Defense Travel Management Office (DTMO) will have the list of per diem and mileage rates. This should be your first stop in calculating your entitlements:**
- **<https://www.travel.dod.mil/Travel-Transportation-Rates/Per-Diem/>**



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# Questions?

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# 1st Special Operations Wing Public Affairs

**344 Tully St. Bldg 90340**

**850-884-2729**

**850-884-7196**



**1 SOW/PA**



# *Our Role*

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- **Public Affairs will:**
  - **Post the most current information regarding hurricane preparedness on social media.**
  - **Share the 1st SOW Commander's Facebook updates in the event of a hurricane.**
  - **Update Hurlburt Field Facebook with relevant information.**
  - **Maintain the Hurlburt Field website with current hurricane information.**
  - **Offer references for further information from outside organizations.**



# 1st SOW Commander Facebook page

**1st SOW Commander** • 37K followers • 57 following

View Shop Favorites Search

Posts About Mentions Followers Photos Videos More

Switch into 1st SOW Commander's Page to start managing it. [Switch Now](#)

**Intro**

This is the official Facebook page of the 1st Special Operations Wing Commander

- Page - Government Official
- (850) 884-7906
- 1sow.wpa1@us.af.mil
- dvidshub.net/unit/1SOW [Promote Website](#)
- flickr.com/photos/hurlburtfield

**Posts** Filters

**1st SOW Commander** • 10h • Favorites

CATM EARNS OUR HERO SHOT MONDAY  
OUR 1SOW Mission of ANY TIME ANY PLACE is a No fail task. That is where our 1 SOSFS Combat Arms Training and Maintenance team members step in. They ensure our Air Commandos are prepared to accomplish the mission under any circumstance.

*Any Time...Any Place*



# Hurlburt Field Facebook Page



 **Hurlburt Field** ✓  
61K followers · 154 following

[Contact us](#) [Favorites](#) [Message](#)

[Posts](#) [About](#) [Mentions](#) [Reels](#) [Photos](#) [Videos](#) [More](#) ▾

Switch into Hurlburt Field's Page to start managing it. [Switch Now](#)

**Intro**  
Welcome to Hurlburt Field's official Facebook page.

- Page · Military Base
- 315 Independence Rd
- 1sow.wpa1@us.af.mil
- hurlburtfield
- dvidshub.net/unit/15OW [Promote Website](#)
- flickr.com/photos/hurlburtfield [Promote Website](#)

**Posts** [Filters](#)

Hurlburt Field ✓  
★ Favorites · 5h · 🌐

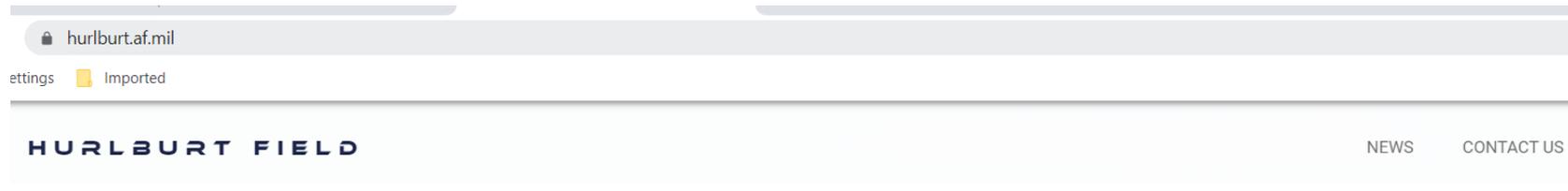


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# Hurlburt Field Website

## [www.hurlburt.af.mil](http://www.hurlburt.af.mil)



### LATEST NEWS



1 SOCES boosts mission preparedness



Hurlburt Field exercises joint force capability



Mock deployments are tough, but somebody's gotta do it



CHPS Physical Activity Challenge: Spring Into Shape



Highway, turned runway: U.S. Air Force crews land on Wyoming highways

### AIR FORCE NEWS



DOD leaders recall Americans' resilience after 9/11



AF Week in Photos



Yesterday's Air Force: 9/11 response



Yesterday's Air Force: The president's pilot



President reflects on 9/11 at Worldwide Troop Talk

### HELPFUL LINKS

[Chapel](#)

[Comptroller Service Portal](#)

[Environmental](#)

[FOIA](#)

[FSS Helpful Info](#)

[Health Services](#)

[Housing](#)

[Hurricane Info](#)

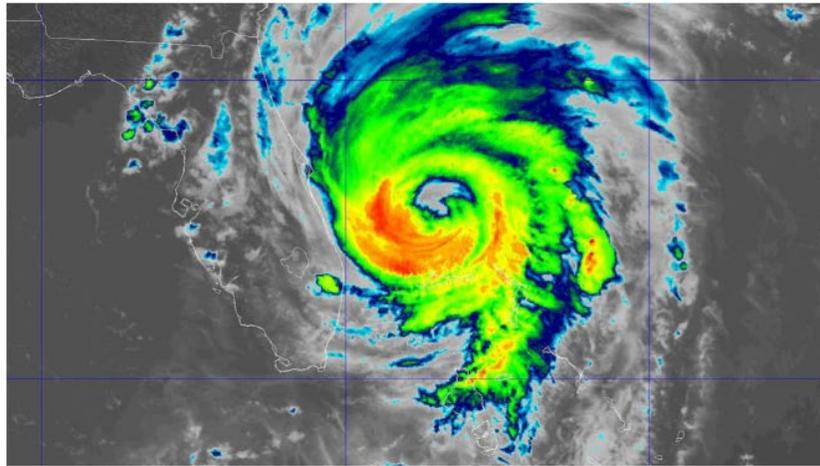
[In Processing](#)

[Newcomers Info](#)



# Hurlburt Field Website cont.

## HURRICANE PREPAREDNESS



## EMERGENCY INFORMATION

Welcome to the Hurlburt Field hurricane information page! When a tropical storm or hurricane has its eye on the Emerald Coast, come here for the latest information. There are also several resources to help you before, during and after a storm hits. Remember that planning is vital to the safety of you and your family. Don't wait until the last minute when a storm is in the Gulf of Mexico to begin preparing. (Graphic courtesy of NOAA)

**For assistance after the storm:**

Airman and Family Readiness Center toll free number: 1-877-571-7209

**For additional information:**

- Air Force Personnel Center 24-hour information line: 1-800-435-9941

- County information: Public Safety web page at [www.co.okaloosa.fl.us/ps/home](http://www.co.okaloosa.fl.us/ps/home)

## Newsletters

2022 Hurricane Town Hall Briefing

2022 Q2 Newsletter

2022 Hurricane Preparedness Brochure

2022 Evacuation Entitlements Guide

## Resources

[Hurricane health and safety](#)

[Red Cross hurricane information](#)

Okaloosa County Hurricane Guide



# Helpful information

**Up-to-date emergency weather information** Military & Family Readiness Center toll free number: **1-877-571-7209**

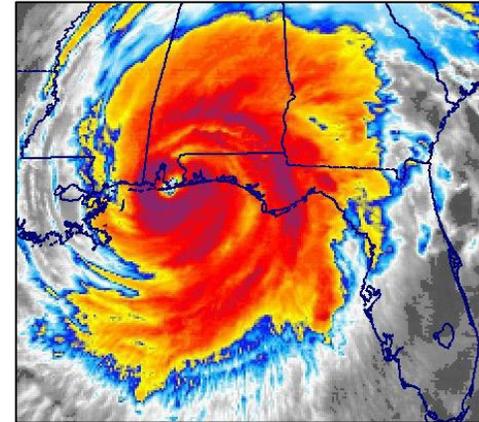
Hurlburt Field information line:  
**850-884-6736**

Air Force Personnel Center 24-hr information line:  
**1-800-435-9941**

**For additional information:**

County information - Public Safety web pages at:  
<http://www.co.okaloosa.fl.us/ps/emergency-management>

- Stay tuned to local radio stations



- Federal, state & county info
- Pet information
- Weather resources
- Non-government agencies
- Hurricane conditions
- Evacuation shelters
- Preparedness information
- Emergency management newsletters



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**For Additional Questions  
Please contact the PA Office at  
850-884-7196**



# Office of the Staff Judge Advocate

## 1st Special Operations Wing

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# *Natural Disaster Claims Processing*

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- People living in base housing can file with the Air Force Claims Service Center
  - <https://claims.jag.af.mil/>
- File with renters, homeowners, or vehicle insurance first
- May file for deductible- but no guarantee of reimbursement



# *What is Covered?*

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- **Personal property including food spoilage, vehicle damage; standard depreciation is applied; payment limitations on certain items**
- **Claimants must first file with private insurer unless damage is less than deductible**
- **Claimant must itemize/breakdown food loss**
- **Partial payments may be authorized**
- **Request funding as required**



# ***Pre-disaster Preparation Tips***

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- **Power outages: Set refrigerators on highest setting**
- **Floods: Avoid parking or driving in low-lying areas and elevate items from floor in residence**
- **Shelters: open to off base personnel, but primarily for on-base; damages are not incident to service unless they were ordered there**



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# Questions for Legal?

E-mail [1SOW.CVLAW@us.af.mil](mailto:1SOW.CVLAW@us.af.mil)



# Operations Security (OPSEC)

*Any Time...Any Place*



- **What is OPSEC? Protection of critical unclassified information and indicators**
- **In the event of an evacuation, that includes information such as**
  - **Names:**
    - **Operational:** Which squadrons or members are evacuating?
    - **Personal:** Who is traveling with you if you evacuate?
  - **Dates:**
    - **Operational:** When are the members and aircraft departing?
    - **Personal:** How long will you be away from your home?
  - **Times:**
    - **Operational:** How long will the members and aircraft be away from Hurlburt Field?
    - **Personal:** When do you plan to leave and return?
  - **Locations:**
    - **Operational:** Where are the aircraft going?
    - **Personal:** Where will you be staying in the event of an evacuation?
  - **Other:**
    - **Operational:** How many members and aircraft are leaving?
    - **Personal:** Location and amount of supplies stored in your home
- **Be cognizant of potential negative impacts if in the wrong hands.**





# *How can you protect yourself?*

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- **Watch what you and your family post on social media**
  - **80% of information can be found online**
  - **Adversaries monitor open source & personal profiles for information**
  
- **Countermeasures**
  - **Adjust privacy settings**
  - **Limit friends to people you know personally**
  - **Use strong passwords**
  - **Do NOT post mission details**
  
- **Most importantly, share this information and educate spouses, children, significant others, etc.!**





# *Why is OPSEC Important?*

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- **Examples of Critical Information**
  - **Number of personnel and families leaving the area**
  - **Location/status of assets**
  - **Timing of assets moving back into the area**
- **Why Protect Critical Information?**
  - **Pieces of information could reveal classified information**
  - **Could lead to loss of life and/or assets**
  - **Could have impact on mission success**

**Protecting Critical Information = Protecting Life, Mission, & Assets**





# ***OPSEC Summary***

- **DO:**

- **Brief Family Members**
- **Keep mission details to yourself**
- **NEED TO KNOW ONLY!**



- **DO NOT:**

- **Discuss what assets or personnel are staying behind**
- **Transmit Personally Identifiable Information (PII) unencrypted**
- **Share images or details of aircraft or loved ones being evacuated**



# Questions?

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**1 SOW OPSEC Team**

**Director, Info Ops**

**884-6087**



**Deputy Director, Info Ops**

**884-5829**

**OPSEC Signature Managers**

**884-4565**

**Air Commandos... QUIET PROFESSIONALS**

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*Any Time...Any Place*



**EXCHANGE**

**Sheila Clark  
General Manager**

*Any Time...Any Place*



# *Exchange*

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- **Hours of Operation**
  - Exchange facilities follow Installation directives regarding closures
  - Facilities will close one hour after notification
  - Exception: Hurlburt Express, 2.5 hours after notification
  - Reopening based on associate availability, Express will be first to reopen
  
- **Fuel availability will determine if rationing is implemented**
  - Will be determined by Command/Exchange leadership
  
- **Exchange Disaster Support Team**
  - Provides immediate support for stores
  - Merchandise shipped within 24 hours
  - Water, batteries, generators, etc. are prioritized to impacted locations



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# Questions?

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*Any Time...Any Place*



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# Mayroad Hurlburt Housing

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*Any Time...Any Place*



## ***Q&A – Residents Residing in Hurlburt Housing***

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**Q: Who will notify the residents if Hurlburt has a mandatory evacuation?**

**A: Residents will be notified through Hurlburt Leadership.**

**Q: Do I need to purchase Renters Insurance?**

**A: Absolutely! Renters Insurance is an extremely valuable asset to have. Mayroad has insurance coverage for the homes themselves but does not cover the content inside the home. We recommend calling different companies to compare rates. Please be advised that once an imminent threat has been issued for your area, insurance companies can no longer update or issue insurance policies. This goes for renters, auto and homeowners insurance.**



# Q&A – Residents Residing in Hurlburt Housing Continued

---

**Q: Where can I put my pets if I can't take them with me?**

**A: If you are unable to take your pet(s) with you during an evacuation, do not leave them at home, but rather find a safe place for them such as a boarding facility or vet clinic. Many hotels in the area will accept pets during special circumstances. We suggest calling around and making a list for future reference. Check out [www.petswelcome.com](http://www.petswelcome.com).**

**Q: Will I still be paying BAH if my home becomes uninhabitable?**

**A: No. If your home becomes uninhabitable, we will not receive BAH.**



# **Q&A – Residents Residing in Hurlburt Housing**

## **Continued**

---

**Q: What are steps I need to take to protect my belongings?**

**A: All outside items should be secured so they do not fly around. We recommend all large items such as trampolines, picnic tables, etc. be turned over and secured and smaller items placed in outside storage or inside the home.**

**Q: My spouse is deployed and I cannot move any belongings myself. What do I do?**

**A: If unable to properly secure outdoor items, you should work thorough the service member's First Sergeant to make arrangements for assistance. While our maintenance team will make themselves available to help to the greatest extent possible, their availability will be limited as they prepare the neighborhood during an actual event.**



HURRICANE PREPAREDENESS

# HURCON4

MAYROAD

Destructive winds are POSSIBLE within 72 hours.

We are closely tracking the path of the hurricane and at this point meteorologists are uncertain where or if it will make landfall. The installation commander has determined we are now in HURCON4, destructive winds are possible within the next 72 hours.

**NOW IS THE TIME TO MAKE SURE YOU HAVE EVERYTHING THAT YOU NEED.**



## PREPARE FOR THE STORM



- Water
- Non-perishable food
- Non-electric can opener



- First aid kit, medicines and prescriptions
- Toiletries and hygiene items
- Flashlights and batteries



- Battery-operated radio
- Cash (banks and ATMs may not be open)
- Pet care items



We recommend that you fill your car's tank with fuel and charge your electronic devices.

**Please make sure you are following your installation's website for the most up-to-date information on the hurricane's path.**



Immediately secure all outdoor items such as trampolines, trash cans, grills, furniture, swings, kiddie pools, basketball goals and toys.



Bring all pets indoors.



## PREPARE YOUR HOME



Remove trampoline safety fencing and flipping all trampolines upside down.



Raise items in the garage off the floor. With high volumes of wind and rain, garage floors can take on water.

Corvias Property Management pledges to be here for you as the hurricane approaches and through the duration of the storm. Rest assured that we will work to repair any damage and resume normal operations as soon as possible once the storm has passed.

*Thank you and be safe,  
Corvias Property Management Team*



HURRICANE PREPAREDNESS

# HURCON3

Destructive winds are POSSIBLE within 48 hours.

MAYROAD

The hurricane has made significant changes and we continue to monitor its projected path. The installation commander has determined we are now in **HURCON 3** and destructive winds are possible within the next 48 hours.



Immediately secure all outdoor items such as trampolines, trash cans, grills, furniture, swings, kiddie pools, basketball goals and toys.



Remove trampoline safety fencing and flipping all trampolines upside down.

## PREPARE YOUR HOME



Bring all pets indoors.



Raise items in the garage off the floor. With high volumes of wind and rain, garage floors can take on water.



Charge all electronic devices and fill your car's tank with fuel.



## PREPARE FOR THE STORM

Corvias Property Management encourages residents to purchase or gather the following items:



- Water
- Non-perishable food
- Non-electric can opener



- First aid kit, medicines and prescriptions
- Toiletries and hygiene items
- Flashlights and batteries



- Battery-operated radio
- Cash (banks and ATMs may not be open)
- Pet care items



*The base-wide broadcasting system may be used to make important announcements. For a list of shelters or for more information about the storm, check the installation's website, local radio and television stations.*

**Corvias Property Management pledges to be here for you as the hurricane approaches and through the duration of the storm. Rest assured that we will work to repair any damage and resume normal operations as soon as possible once the storm has passed.**

*Thank you and be safe,  
Corvias Property Management Team*



HURLBURT FIELD

HURRICANE PREPAREDNESS

# HURCON2

Destructive winds are ANTICIPATED within 24 hours.

MAYROAD

The installation commander has determined we are now in **HURCON 2**. The hurricane is approaching, and destructive winds are anticipated within the next 24 hours. Conditions can change very quickly and it's imperative that you are prepared for the impending storm.

PLEASE FOLLOW THE BELOW INSTRUCTIONS TO ENSURE YOUR SAFETY:

## PREPARE YOUR HOME



Immediately secure all outdoor items such as trampolines, trash cans, grills, furniture, swings, kiddie pools, basketball goals and toys.



Bring all pets indoors.



Raise items in the garage off the floor. With high volumes of wind and rain, garage floors can take on water.



Remove trampoline safety fencing and flipping all trampolines upside down.



Children and pets should not play in any accumulating water, especially near storm drains. Do not attempt to drive or walk to the Corvias Community Office during the storm.



If you need to reach a member of the Corvias Property Management team, we will be operating a centralized call center for emergencies. The call center may be reached at **850-344-0251**.



### DURING THE STORM, WE ASK THAT YOU ONLY REPORT MAINTENANCE EMERGENCIES.

An emergency includes sparking electrical lines, overflowing sewers, interior flooding and shattered glass. Power and water outages are not considered a maintenance emergency and frequently occur because of hurricanes and tropical storms.

We recommend gathering a flashlight, batteries, battery-operated radio and other necessary supplies as soon, and as safe, as possible. We recommend that you fill your car's tank with fuel and charge your electronic devices.



The base-wide broadcasting system may be used to make important announcements. For a list of shelters or for more information about the storm, check the installation's website, local radio and television stations.

Corvias Property Management pledges to be here for you as the hurricane approaches and through the duration of the storm. Rest assured that we will work to repair any damage and resume normal operations as soon as possible once the storm has passed.

Thank you and be safe,  
Corvias Property Management Team



HURRICANE PREPAREDNESS

# HURCON1

Destructive winds are IMMIDENT within 12 hours.

MAYROAD

The installation commander has determined we are now in **HURCON 1**. The hurricane is imminent and destructive winds are anticipated within the next 12 hours.



THE CORVIAS COMMUNITY OFFICE IS NOW CLOSED AND WILL REOPEN WHEN IT IS SAFE TO DO SO.

If you evacuate or plan on leaving your home, call the office to let us know and please take your pets with you when you leave the installation.



If you have not done so, secure all outdoor items immediately.

## DON'T FORGET



Bring all pets indoors.



Have towels ready in the unlikely event water enters your home.



Do not play or drive in the storm water. This is extremely dangerous.



Stay in contact with your chain of command if you have an emergency.

## 24x7 SUPPORT

If you need to reach a member of the Corvias Property Management team, we will be operating a centralized call center for emergencies. **The call center may be reached 24/7 at 850-344-0251.** We will respond to maintenance service requests when it is safe for our team to return to the installation.

*Please be sure to monitor the installation's website and the Corvias Facebook page for updates.*



Corvias Property Management pledges to be here for you as the hurricane approaches and through the duration of the storm. Rest assured that we will work to repair any damage and resume normal operations as soon as possible once the storm has passed.

*Thank you and be safe,  
Corvias Property Management Team*



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**Questions for Mayroad?**  
**850-344-0220**



# AFPAAAS

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# Air Force Personnel Accountability and Assessment System

(POCs are Unit COR and UCC)

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*Any Time...Any Place*





# *What is AFPAAS?*

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The U.S. Air Force Personnel Accountability and Assessment System (AFPAAS) **standardizes a method for the Air Force to account, assess, manage, and monitor the recovery process for airmen and their families affected and/or scattered by a wide-spread catastrophic event.**

The AFPAAS provides valuable information to all levels of the Air Force chain of command, allowing commanders to make strategic decisions which facilitate a return to stability.

- Natural or man-made disaster...
- Catastrophic in nature...
- Potential for wide spread injury or death to Airmen and families

Link to  
website



Where is AFPAAS on the Internet?

<https://afpaas.af.mil/>

What if I do not have access  
to the Internet?

If you are displaced from your home or office, or do not have access to a computer, you can contact someone with Internet access and ask them to use AFPAAS on your behalf. You can also access AFPAAS from any computer available to you. Alternatively, you can request assistance from local authorities and relief agencies. If you don't have Internet access, call your command representative or one of the telephone numbers below:

Air Force Personnel Readiness Cell  
1-800-435-9941

or

1 (210) 565-2020/DSN 665-2020

AFPAAS Help Desk

1-866-946-9183

or

1 (619) 553-8167/DSN 553-8167

Number to Help Desk



U.S. AIR FORCE

If you're unable  
to access  
internet,  
contact unit  
COR, UCC, or  
AFPC to be  
accounted for



### AFPAAS Login Page

**ATTENTION: All Users**

Due to the impact that the current Pandemic has had on telework capabilities of the user population at large, the PAAS Help Desk Voice mailbox is inaccessible until further notice.

If you have technical difficulties, contact [paas@navy.mil](mailto:paas@navy.mil).

To access all features available to you, log in with your PIV/CAC.

Insert your PIV/CAC before logging in.

LOG IN WITH YOUR PIV/CAC

OR

Log in with limited access using your username or DoD ID and password.

Username or DoD ID

Password



LOG IN WITH LIMITED ACCESS

[Reset your password](#)

**Technical Assistance**

Members/Family Members: for assistance call AFPRC at 1-800-435-9941 or Total Force Service Center at 1-800-525-0102.

You may also send an e-mail to [paas@navy.mil](mailto:paas@navy.mil). Please include your name, phone number and PAS Code (if possible) in order for us to contact you. Please do **NOT** include SSN/DOB.

Contact [AFPAAS Support](#)

This is an Official U.S. Air Force Web Site

[Privacy & Security Notice](#)

SSN and DOB are used by AFPAAS for user login and authentication only. They are sent to AFPAAS in encrypted format. SSN and DOB information already resides in AFPAAS and is not captured and stored from login. They are not displayed in AFPAAS in any form and is not used for any purpose other than U.S. Air Force-approved personnel accountability. Users can change their password from DOB after login by going to the "My Info" page.

**Privacy Act Statement**

**Authority:** Title 10 U.S.C. 8013; Air Force Instruction 36-3803; DoDI 3001.02; and E.O. 9307 (SSN), as amended

**Purpose:** To provide a means of positive identification for the purpose of processing applications or retrieving data.

**Routine Uses:** None

**Disclosure:** Voluntary. Failure to provide the requested information may result in a delay or termination of your request.

Privacy Act information is not shared from this system to any other system or user. SSN and DOB information entered into AFPAAS is encrypted and compared with SSN and DOB information residing in Defense Manpower Data Center (DMDC), an Authoritative Data Source for the Department of Defense. SSN and DOB are not displayed in AFPAAS in any form and are not used for any other purpose than U.S. Air Force-approved personnel accountability.

Please read our [Section 508/Accessibility Statement](#)

### What is AFPAAS?

Air Force Personnel Accountability and Assessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery and reconstitution process for personnel and their families affected and/or scattered by a wide-spread catastrophic event. AFPAAS provides valuable information to all levels of the Air Force chain of command, allowing commanders to make strategic decisions which facilitate a return to stability.

AFPAAS allows Air Force Personnel to do the following:

- ☆ Report Accounting Status
- ☆ Update Contact
- ☆ Location Information
- ☆ Complete Needs Assessment
- ☆ View Reference Information

**Access with CAC**  
**or**  
**DoD ID & Password**  
*Initial PW is sponsor's DOB (Year, Month, Day) and last 4 of SSAN (Ex: 19910825xxxx)*

**For login assistance  
 contact unit COR  
 (Commander Operational  
 Representative)**



<b>Hawaii</b> April 19, 2021 6:41:07 HST	<b>San Francisco</b> April 19, 2021 9:41:07 PDT	<b>Austin/San Antonio</b> April 19, 2021 11:41:07 CDT	<b>Washington DC</b> April 19, 2021 12:41:07 EDT	<b>ZULU</b> April 19, 2021 16:41:07 UTC	<b>Berlin</b> April 19, 2021 18:41:07 CEST	<b>Jerusalem</b> April 19, 2021 19:41:07 IDT	<b>Iraq</b> April 19, 2021 19:41:07 AST	<b>Korea</b> April 20, 2021 1:41:07 KST
--	---	---	--	---	--	--	---	---

**Active Event / Exercise / Announcements**

**\*\*\* ANNOUNCEMENT \*\*\***

The AF Crisis Action Team(AFCAT), on behalf of the AF/A3 directs all Air and Space Force units to terminate accountability efforts for RW21 Winter Storm in the Air Force Personnel Accountability and Assessment System (AFPAAS).

Unit Commanders and Directors are to continue to use normal command channels to account for their personnel. Airmen, Guardians, and families impacted by Winter Storm Uri are to contact their installation Airman and Family Readiness Center for information on agencies and resources for assistance.



The U.S. Air Force Personnel Accountability and Assessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery process for airmen and their families affected and/or scattered by a wide-spread catastrophic event. The AFPAAS provides valuable information to all levels of the Air Force chain of command, allowing commanders to make strategic decisions which facilitate a return to stability.

- AFPAAS allows Air Force Personnel to do the following:
- ★ Account for Personnel
  - ★ Search for Personnel
  - ★ View/Edit Contact Location Info
  - ★ Real Time & Over Time Reporting

**What's New in AFPAAS**

**\*\*\* NEW Password Requirement \*\*\***

**- New Password Requirements -**

To maintain security compliance, AFPAAS has implemented new password parameters to ensure data safety.

Newly updated passwords must now meet the following complexity requirements:

- Must be a minimum of 15 characters
- Must also contain at least one of the following:
  - Uppercase Letter
  - Lowercase Letter
  - Special Character
  - Number

**\*\*\* NEW Password Requirement \*\*\***  
**\*\*\* ATTENTION \*\*\*    \*\*\* NEW Family Member Requirement \*\*\*    \*\*\* ATTENTION \*\*\***

**- Family Member EDIPI/DOD ID Updates -**

A new function in the system requires the EDIPI/DOD ID when adding a Family Member to the Full Profile of Active Duty and Reservist family members. If the family member is in DEERS then they have an EDIPI/DOD ID.

Here is how a Sponsor can locate and update family EDIPI/DOD ID's in the 'My Info' tab:

- Login to AFPAAS
- Click on the 'My Info' tab
- Click on 'Contact Information' from the options on the left
- On the far right of the screen it says "for DEERS access click here"
  - Click on the blue "here" link and it will take you to Milconnect

On the Milconnect screen:

- Click on the "I want to" " Update personal contact info."
- A Login screen will appear and login. **(on this site DO NOT use the DOD EMAIL cert)**

**Release Notes**

**AFPAAS Release Notes for Version 4.63.0**

**Automated Testing:**

- ★ Continuing to implement improved testing procedures for

**Useful Links**

- ★ Current Warnings and Watches
- ★ National Doppler Radar
- ★ National Hurricane Center
- ★ Today's Weather Map

**Update data under "My Info"**

**Need Assistance?**  
 Contact Total Force Service Center at 1-800-525-0102

**Commanders, CORs, IPRs, contact Personnel Readiness Cell at 1-800-435-9941**



[Logout](#)

- My Home
- Support Home
- My Info**
- Roster
- Status Tracker
- Vaccination
- Call Center
- Command
- Personnel
- Accounting
- Reports
- Training
- Help
- Admin

- Summary
- Contact Information
- Family Member Info
- Affiliation Information
- Emergency Contacts
- Status Tracker
- COR List**
- User Account

**Air Force Family Information Summary** [Help](#)

To see more detail for any section, use the left menu.

**Contact Information**

<b>Sponsor</b>	<b>Home Address</b>
Name: WOODARD, JONATHAN E (M)	[Redacted], USA
<b>Phones</b>	<b>Email Addresses</b>
Home: [Redacted]	Primary Email: JONATHAN.WOODARD.4@US.AF.MIL
Work: 8508844429	Secondary Email:
*Cell: [Redacted]	
DSN: 579-4429	

**Primary Affiliation: Air Force**

<b>Designation:</b> AIR FORCE CIVILIAN EMPLOYEES	<b>Country:</b> US	<b>Building:</b>
<b>Paygrade:</b>	<b>State/Province:</b> FL	<b>Floor:</b> Ground Floor/Lobby
<b>Unit:</b> EE0VFDJG - 1 SQJ SQ	<b>ZIP/Postal Code:</b> 325440000	<b>Room:</b>
<b>Sub Org:</b> CCQ		

**Family Information**

Name	Relationship	Age
No Family Information		

\*Preferred Contact method

**Update all**

**COR (Commander's Operational Representative)**



- Summary
- Contact Information
- Family Member Info
- Affiliation Information
- Emergency Contacts
- Status Tracker
- COR List**
- User Account

**CORs for EE0VFDJG – 1 SQJ SQ  
AIR FORCE, DON CIVILIAN**

ALL – 5 CORs for EE0VFDJG

Showing all 5, sorted [A to Z](#) by last name and first name.

<p><b>TSgt JENNIFER BENENHALEY</b> [Redacted] JENNIFER.BENENHALEY@US....</p>	<p><b>GS11 MONIQUE BOLZA</b> [Redacted] MONIQUE.BOLZA@US.AF.MIL</p>	<p><b>GS11 BRENT KNAPP</b> No phone on record BRENT.KNAPP.2@US.AF.MIL</p>	<p><b>TSgt DEANNA PURVIS</b> [Redacted] DEANNA.PURVIS@US.AF.MIL</p>
<p><b>SSgt JABRIEL REYNOLDS</b> [Redacted] JABRIEL.REYNOLDS@US.AF.MIL</p>			

**COR (Commander's Operational Representative)**



Summary

**Contact Information**

Family Member Info

Affiliation Information

Emergency Contacts

Status Tracker

COR List

User Account

**Contact Info** [Help](#)

Click the Edit button to make changes.

Personnel are responsible for maintaining accurate address and contact information in this section. Click the "Edit" button to make changes.

[Verify Info as Current](#)

[Edit Contact Info](#)

**WOODARD, JONATHAN E (M)**

\*Preferred Contact

Last updated 09-18-2020 by JONATHAN WOODARD

Home Address:

[Redacted]

Home:

[Redacted]

Primary Email: JONATHAN.WOODARD.4@US.AF.MIL

Sponsor: updated 09-18-2020

Work: 8508844429

Secondary Email:

Country: USA

Cell:

[Redacted]

DSN: 579-4429

**DEERS Home Address and Contact Info (as of 04-02-2021)**

Data below will be updated within a month with data from DMDC (pulled from DEERS and other Air Force databases).

To login to DEERS, click here.

Home Address:

[Redacted]

Home:

[Redacted]

Primary Email: JONATHAN.WOODARD.4@US.AF.MIL

Work: 850-881-2055

Secondary Email:

Country: USA

Cell:

DSN:

**Work Location** [Help](#)

Work Location is now on the Affiliation Information page

**Verify Info is Current or Edit Contact Info**



# Needs Assessment



Personnel Readiness Center: 1-800-435-9941, 210-565-3304/DSN 665-2020

**DATA REQUIRED BY THE PRIVACY ACT OF 1974**

**AUTHORITY:** 10 USC 136, Under Secretary of Defense for Personnel and Readiness; 10 USC 3013, Secretary of the Army; 10 USC 5013, Secretary of the Navy; 10 USC 8013, Secretary of the Air Force; DoD Instruction 3001.02, Personnel Accountability in Conjunction with Natural or Manmade Disasters; Air Force Instruction 10-218, Personnel Accountability in conjunction with Natural Disasters or National Emergencies; Army Regulation 500-3, US Army Continuity of Operations Program Policy and Planning.

**PRINCIPAL PURPOSE:** To accomplish personnel accountability for DoD affiliated personnel in a natural or manmade disaster or when directed by the Secretary of Defense. This system will document the individuals check-in data. The Military Departments may also collect information about Service members and their dependents for needs assessment as a result of the natural or manmade disaster. The DoD Components may also use accountability data for accountability and assessment reporting exercises.

**ROUTINE USES:** In addition to those disclosures generally permitted under 5 USC 552a(b) of the Privacy Act of 1974, these records may specifically be disclosed outside DoD as a routine use pursuant to 5 USC 552a(b)(3) as follows:

- To Federal, state, or local governments during actual emergencies, exercises or continuity of operations tests for the purpose of responding to emergency situations or to allow emergency service personnel to locate the individual(s).
- To Federal Emergency Management Agency to facilitate recovery efforts when natural or manmade disasters occur.

The DoD Blanket Routine Uses also apply to this system of records.

**DISCLOSURE:** Voluntary; however, failure to provide identifying information may impede processing of this application.

**Personal Information**

Survey Date (month/day/year) \_\_\_\_\_

Name (Last, First, Middle): \_\_\_\_\_

SSN: \_\_\_\_\_ Date of Birth (month/day/year): \_\_\_\_\_

PAS code: \_\_\_\_\_ Command Name: \_\_\_\_\_

**Current Contact Information**

Address/Hotel: \_\_\_\_\_

During real world event, a pop up will appear asking if you need assistance

**NOTE:**

**If assessment isn't completed, AFPC/DPFFS will not see needs or be able to assist**

Phone: \_\_\_\_\_ City, State: \_\_\_\_\_

Email: \_\_\_\_\_

Fill in the boxes that apply for you and check all applicable boxes

Not Affected    Not Sure    Need Assistance    (Check all that apply. Please choose Not Affected if none apply!)

**MEDICAL** (Do you or your family need medical help?)

- Need immediate care from a doctor or hospital
- Need medical help or prescription drugs for a chronic illness
- Need help making an appointment for routine needs
- Need information only

Comments:

-----  
*For additional comments use the bottom of the form.*

**MISSING FAMILY LOCATOR** (Do you need help finding missing family members?)

- Need urgent help finding immediate family member(s)
- My family has been in contact with me, but I need help finding their location
- My family member(s) has/have been in contact with me, but I need help reaching their location
- Need information only

Comments:

-----  
*For additional comments use the bottom of the form.*

**TRANSPORTATION TO ONWARD DESTINATION** (Do you or your family need help getting to Safe Haven or Permanent Duty Station (PDS)?)

- Need evacuation transportation to safe haven, out of the disaster area
- Need transportation to safe haven or alternate duty location
- Need transportation to return to my duty station
- Need information only

Comments:

-----  
*For additional comments use the bottom of the form.*

**Choose category  
(19 to choose from)  
and the type of  
assistance  
needed**

Where is AFPAAS on the Internet?

Link to  
website

<https://afpaas.af.mil/>

What if I do not have access  
to the Internet?

If you are displaced from your home or office, or do not have access to a computer, you can contact someone with Internet access and ask them to use AFPAAS on your behalf. You can also access AFPAAS from any computer available to you. Alternatively, you can request assistance from local authorities and relief agencies. If you don't have Internet access, call your command representative or one of the telephone numbers below:

Air Force Personnel Readiness Cell  
1-800-435-9941

or

1 (210) 565-2020/DSN 665-2020

AFPAAS Help Desk

1-866-946-9183

or

1 (619) 553-8167/DSN 553-8167

Number to Help Desk



U.S. AIR FORCE

If you're unable to access internet, contact unit COR, UCC, or AFPC to be accounted for



# Action Items

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- **Set up login procedures, share with spouse or anyone that will use AFPAAS**
- **Update your data under “My Info” as soon as possible**
- **Navigate your way around AFPAAS, become familiar with it**
- **AFPAAS is a self-accounting and self-reporting tool**
  - *Complete the assessment questionnaire if you need assistance*
- **Keep squadron recall rosters/COR contact info on hand - spouse should know where to find this as well**
  - *List of CORs (Commander Operational Reps) can be found under “My Info”*
- **If you're unable to access <https://AFPAAS.af.mil>, contact unit COR, UCC or AFPC for accountability and assistance**



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***Questions?***

---

*Any Time...Any Place*



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# Tricare Info

**Mr. Gilliam**



# TRICARE Assistance

- If you need immediate medical assistance, call 911 or go to your nearest emergency room.
- Sign up for ***email or text alerts*** from TRICARE, if you receive a ***disaster alert***, TRICARE will let you know if a **referral waiver** has been issued.
  - Subscribe here:  
<https://public.govdelivery.com/accounts/USMHSTMA/subscriber/new>
- TRICARE may authorize referral waivers in certain areas under a state of emergency. This means you may not need a referral to get care, and permission for early prescription refills during the referral waiver period.
- You can get care anytime during a crisis, but you may not be able to visit your regular doctor.



# TRICARE Assistance Continued

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- During a state of emergency, keep all receipts and file any medical claims with TRICARE as soon as possible.
- For medical assistance, the [MHS Nurse Advice Line](#) is available 24/7 by phone, web chat, and video chat.
  - 1-800TRICARE (**800-874-2273**), option 1
  - Find an urgent care or emergency care facility
  - Receive recommendations for the most appropriate level of care
  - Express Scripts, **1-877-363-1303**, for emergency refill procedures



**U.S. AIR FORCE**

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***Questions?***

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*Any Time...Any Place*



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# Emergency Family Assistance Center (EFAC)



**Military & Family Readiness Center**

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*Any Time...Any Place*



# Overview

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- Recovery after the storm
- How can the EFAC help?



# *Recovery After the Storm*

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- **Stay informed. Call the M&FRC for immediate help:**
  - **(850) 884-5441 / 5442**
- **Check the Hurlburt Field, 1 SOW CC, & M&FRC Facebook Pages**
- **If you have evacuated, return home only when authorities tell you it is safe**
- **Be patient. Do not rush. If traveling, expect delays.**
- **Only enter your home once it has been deemed safe by local/base authorities**
- **Check for damage**
- **Begin an inventory on your home**
- **Let squadron and family members know you are safe**



# *How can the EFAC help you and your family?*

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## ■ **Emergency Family Assistance Center**

- When a disaster occurs, the Installation Commander will activate an EFAC to serve as the focal point for victim and family assistance services.
- IAW DoDI 1342.22 and DAFI 36-3009, the EFAC serves as the staging area where families can obtain disaster relief, contingency information, and services.
  - EFAC services may be delivered in-person, virtual, or telephonic

## ■ **The M&FRC will be the focal point for the EFAC**

- Our primary mission is to integrate services that will address the practical and emotional needs of families affected by the disaster
- Refer emergency relief supplies and donations (food, clothing, “comfort” items, etc.)
- EFACs will be staffed, in addition to M&FRC personnel, with representatives from Mental Health, Chapel, Legal, Finance, Public Affairs, Youth Center, and American Red Cross (ARC) as the situation dictates.



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# Questions?



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# Florida Governor's Hurricane Conference Highlights



**MSgt Brooke Scott  
M&FRC Readiness NCO**



# *FLGHC General Session*

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- **Two (2) 2-week tax-free windows:**
  - **27 May – 9 June**
  - **26 August – 8 September**
  - **Supplies and kits, including pet and baby items**
  - **Recommend at least 7 days of supplies**
  
- **What to focus on and what not to obsess about...**
  - **Watch out for media sensatialism**
  - **The National Hurricane Center (NHC) is best**

# Stop Obsessing about Models

**NHC's track forecasts have lower average errors and are more consistent than individual models overall**

**2022:**

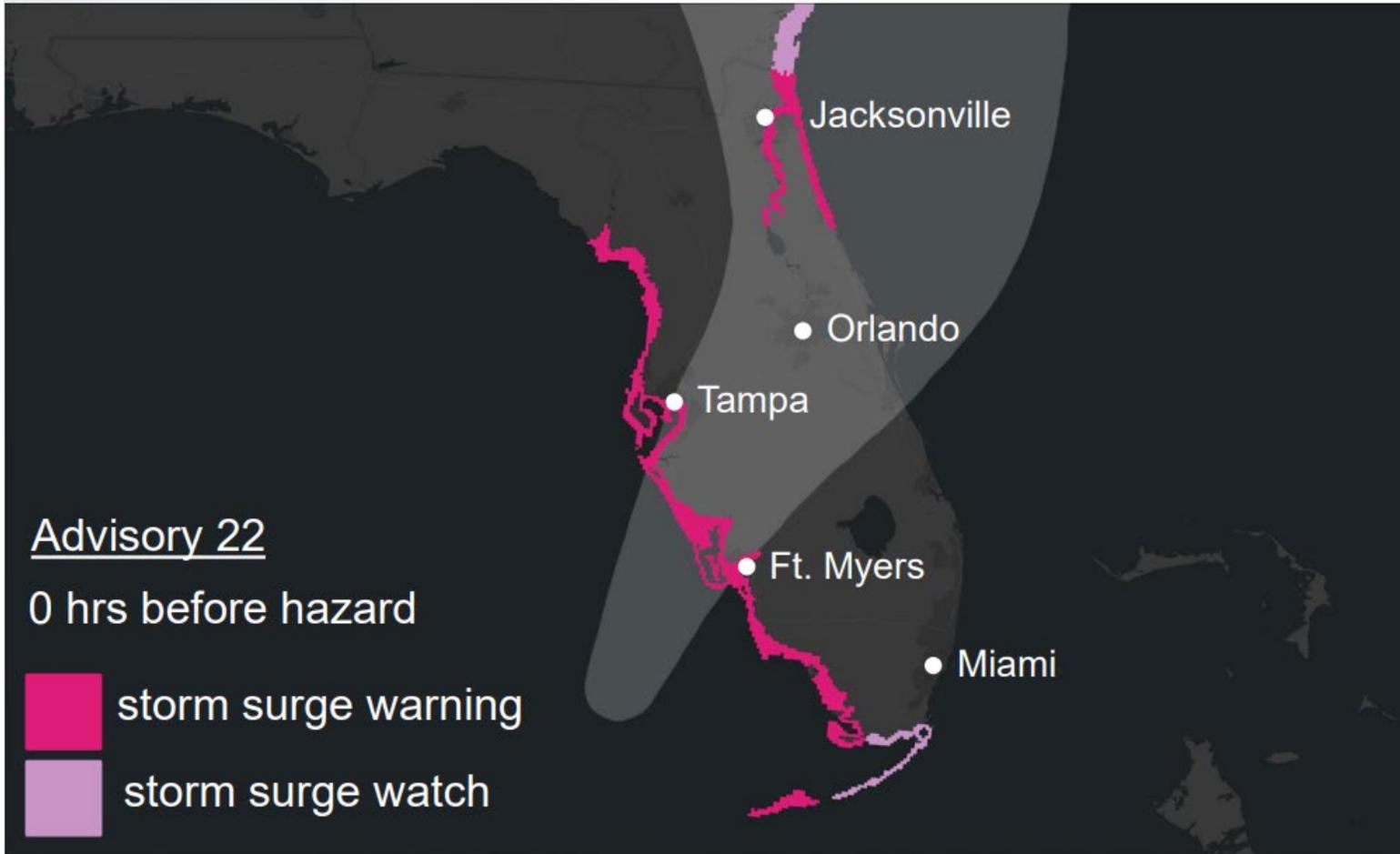
- **Record low track errors from 24–120 h**
- **Record low intensity errors from 12–60 h**





# FLGHC General Session Continued

## Hurricane Ian – Storm Surge



- Don't only focus on the Saffir-Simpson scale
  - Only measures wind
  - Doesn't include other factors/threats
- Don't rely solely on the cone
- Primary reason for evacuation is storm surge
- Storm surge watches & warnings should have same impact as hurricane watches & warnings



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# Questions?

# 2022 HURRICANE SEASON

TROPICAL STORM

HURRICANE

MAJOR HURRICANE (CAT 3+)

